

## Program Review Definitions

### Grades

**Success Rate:** Grades of A,B,C,CR divided by A,B,C,CR,D,F,NC,W,I. It is the percentage of students who received a passing grade of A, B, C, or CR at the end of the semester.

**Retention Rate:** Grades of A,B,C,CR,D,F,NC,I divided by A,B,C,CR,D,F,NC,W,I. It is the percentage of students retained in a class at the end of the semester. In Progress and Report Delayed grades are excluded.

Cancelled classes and classes with no grades shown are excluded.

**ZTOTAL:** Totals for each semester.

### WSCH

**WSCH:** Weekly Student Contact Hours times the number of students (a class with 30 students meeting 3 hours a week has 90 WSCH). The more students enrolled in a class, the higher the WSCH. WSCH can be thought of as a measure of revenue.

**FTEF:** Teaching Units divided by 15. FTEF can be thought of as a measure of cost.

**Load:** WSCH divided by FTEF. Load can be thought of as a measure of productivity (revenue divided by cost). The higher the load, the more cost effective a class can be considered to be.

**Student Units:** Number of student units times the number of students in a class (a 3 unit class with 25 students has 75 student units).

Cancelled classes are excluded.

Conflict sections are not counted as separate sections.

If there is a Consec Key (concurrent section) on a section indicating it is taught together at the same time as another section, the data are aggregated with the course where the FTEF are assigned. Not all sections taught together at the same time have a Consec Key indicated in the computer; the figures will need to be manually added together for sections that are taught together but do not have a Consec Key indicated in the computer.

Classes are included if the teaching units on the class are greater than zero or the enrollment is greater than zero. Some classes with zero enrollment have teaching units assigned.

**ZTOTAL:** Totals for each semester